

# RFC 2350 BALIPROV-CSIRT

## 1. Document's Information

This document contains the description of BALIPROV-CSIRT based on RFC 2350 which is the basic information about BALIPROV-CSIRT which explains the responsibilities, services provided and how to contact BALIPROV-CSIRT.

### 1.1. Last Updated Document

The document is 3.0 version that issued on January 23<sup>th</sup> 2024.

### 1.2. Distribution Notification List

There is no Distribution notification list for document updates.

### 1.3. Location to Access this Document

This document is available at :

<https://csirt.baliprov.go.id/RFC2350/rfc2350-id-v3.pdf> (bahasa version)

<https://csirt.baliprov.go.id/RFC2350/rfc2350-en-v3.pdf> (english version)

### 1.4. The Authenticity of the Document

Both documents have been electronically signed by Chairman of Baliprov-CSIRT.

### 1.5 Document Identification

Documents' Identity:

Title : RFC 2350 BALIPROV-CSIRT;

Version : 3.0;

Publication date : January 23<sup>th</sup> 2024;

Expired : This document is valid until the newest document is publish.

## 2. Data Information/ Contact

### 2.1. Team's Name

Bali Provincial Computer Security Incident Response Team (CSIRT) or BALIPROV-CSIRT

### 2.2. Address

Dinas Komunikasi, Informatika dan Statistik Provinsi Bali  
D.I. Panjaitan Street No. 7, Renon, Denpasar Bali

### 2.3. Time Zone

Denpasar (GMT+08:00)



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**2.4. Phone**

(0361) 225859

**2.5. Fax**

(0361) 227810

**2.6. Another Communication Access**

None

**2.7. Electronic Mail Address**

csirt[at]baliprov.go.id

**2.8. Public Keys and Encryption Information**

Bits : 4.096 bit

ID : BALIPROV-CSIRT <csirt@baliprov.go.id>

Key Fingerprint : A232 BAB5 B91E 3535 BF0F DD8E FF67 E0D1 43B4 9B1E

Blok PGP Public Key :

-----BEGIN PGP PUBLIC KEY BLOCK-----

mQINBGWvIfsBEAC/EeEy5v0JmfOs/baxq+LERTfFnHw48QUvZlyrg/FpiltjWD3Z  
h3wxFA1TS2TwaHgw9L1ckhBTRzG6Cqd+ACz8GpVSnnRJaWYLzgAbqxsAuj465QUQ  
EfgPivVaAlpx0VOAPN7n3GlxFf+soObFICM6w6xXtlKe7bAm2JI7hISr6ucEl9uc  
DuyN5RzCHL4KS7bMe/Lpom+m6H+tKzgV9lwwvDOacRDSAM9hnQbRQgcnLU3jqIpO  
y84QUKIYHB+XHZwvgHJJWnkoCmDYi85da9ld+mWVNwePurJefK5HtU1J285nnmP  
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nWEC9ObbdmjxnT2l+vG08TgNsk2FZPbas4qzWzPYHvfQ7DPSCR8D9g8y3DWkLz+i  
ZrIkllD0XTGWigPlc2/fwfXVJxmAL341rhywDWyKH+XadSElg3vBZAWTvyrL4EK  
+PVw4XvCtIHgQQS4UyDk3B4SmC+EXmermrG4+d3KYvmcF57epERCb8WH140UJlwX  
vQb4r3g6mwICszDy6gbG0P4RcfmD+lsbob/yhAtp+D1E3aQ7tns2falcUsSTTU/N  
XZ4J3rPhagGXwc410tTFn0EEtjKqmbYUoCu+ugUIQGGdXmPYuucAZ4hUsQARAQAB  
tCVCQUxjUJFJPVi1DU0ISVCA8Y3NpcnRAYmFsaXByb3YuZ28uaWQ+iQJSBBMBCAA8  
FiEEojK6tbkeNTW/D92O/2fg0UO0mx4FAMWvIfsCGwMFCwkiBwIDlglBBhUKCQgL  
AgQWAgMBAh4HAheAAAoJEP9n4NFDtJsekcUQAJeSYhavMuV0ZwALUQVVZFfc/Ejb  
VfQkMFNQ+hN2tscvCPq0bOo5UgmjYvXiHYk7i6SNwWSK1SDhSm2d67MvinESimXd  
3swhJns92W0AaT3eR0/X9EkyA4VP3MdriXux/i1fIXdtfBpW6qo12GWQdtHxMYp  
nTzG8v8P9hXevk5CfR4CWMHWgJTCp+zAPm+TCb0sod11W0c1EY1N8V0JG5CA95ez  
uPwKTfyU20m/jilNktBJnh+IbHu8H7UNHAqDpiA/PP7GE6Am+cAZhV3826L0lkrS  
aDH3MPILIDx/OSP2yXu2ISWFJXRT7peC/UJulrXa/xGQqRM2w26wM0dm618uH6yz  
l5LwinzfGd68pYRTtsr2gQiWqW5NgX1rqlCh0q/Kw/P3EQWOuKTW1igL8oC4WvF  
xl0nNDHbQlJFd4aTRwu7XmxZ5wsxySfXsrdywQ7Knmg4d8Cwv6u/lqwg8UUU0zlu  
v8/Kzaoqg+g3tX4Zvoa4eKlxs1IJUa9e7eQCBC36zQrY3xuxp9wMNDqESkatbfCM  
Xgx8pp7w7dWQaAjDloO/cZRP1vZwWPntdbOJEqj1dX/Nb/k8qA8vDoWgAWszM1mv



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XYApJ2i24vXnQwU7cPmcnYsrz3d2GYE46bJeAUJngzalett2TMNxGQbOHJvU7/Dz  
xYY/Tc6pIMPZStlguQINBGWvlfSBEADXiBDoT5xVhH2SvhQnKKn/AFxGVWVUuh7Y  
P8N0rhkWZz4BhNQ15cNWdYX8TC1zOxSAWD/GpyKLpA7QPp3n7aG/PQCjbX+G5cR0  
/65nqXAPe4jEHLzHDS/gFitaY/zEGo0ADlj/TEPSJOktGXX6Csfm1+GCj7RkzAU  
Sg9NtkNFbup56hYcrrzGjdEnm+6l7T6Kwud0NCOptRBgvLikxh/iAsMPjo3JJByM  
fsvl0K9mn+yk68XI01xZzmPqpZf1skdhF/L8F36okbuYGXDIXc0+RvObdbNdU66S  
NJreiMix9e/2HAMcsYxUtL1r3MzkvpMO0zpaLdHAfYTDYMRopvdf9VpRUZn5Xely  
uelhWuV4a2yj5/sblhjNTrozfkUip0o0EvChBGpk/Ajq30VrV2ng2MJTP21k0MXo  
K+1jrykOU4CzVv5y+arxtK+6aT8p076IX0lv7vNdqEWfFTSC6z8Lo/zBrSSR2SeP  
Ty1AgN7jS4gnWfdVIMlbc+zhebvfBw0hHJfQHn+j9JGYubfpOXe+a+9kCbc/hG16  
NwnNKZYqF53P0ITCWOuaVcurHdBhsAa+YzPavZml2J/E5sU+asuewggnH6j3WMU  
/tKN6FoSSrFtvUTscC3ZwdlHQqhz5C7GdJg9hKv9QsBZxrKkuWuiel/4lyT2/HBa  
K6u4ugw9pQARAQABiQ12BBgBCAAgFiEEojK6tbkeNTW/D92O/2fg0UO0mx4FAMWv  
lfsCGwwACgkQ/2fg0UO0mx7Ocw//frEVeR7Fc4RqsoQQXBkj+C7Wxl7y1tmPZu7t  
4deJ+vk5oIMKp1wlqLox2lhgXrutxQGcWyjE3qJZ6CK/voiyUdmNc6dRZ1qfSaw  
Z2RKDh56bl01pVqY2i9LAIJDbX+mq73QYcFAhPTW1L7PaJRF/KaegqL4DEjimhpy  
Q2qkbQ6xdH9ocCNUCB+YPVZQiCjJpLFHM3GAcB/VX+2fUJiD0tQoR+6iFwaP6Z5s  
xHi4kxRejwD130jLcCapnhIG0nOiKba2/3ytfTwdTymzatXgnV3g2tF48UD89o+Z  
Bd5WGqU2yfnPI3vTz3hskZyFz2L/F/ou2lYXZgUK0Wqre7Ff3OPjzk771qO+rOKO  
/wizWRYod0mQ0e5Ik7BFhfukNvtXT3CNOv882xcFE62FfOQIlwbDJjE3YEeqZMqd  
vCYniuct1tgMwD0cb6AjScDzD1QrZROH9/PwESclgmVv60rDktn3LOIhacRqPfx  
qyauo0+YZotOeWhGRMhWetkehViENH+fOwTJFQTmXkB34aMnxW+y8rbTVGzq6PuU  
EwD429fAOZcWFZgLC22jpccQWmC755FV32g+PMOWaeBxzHUzSeNQXkL9vnx+y8Y9  
6BWNX0AMu+oGOpj63czyHpGJik9nfeoKuluq0bFanqWP42tPZhwS0ZetfXaUHHxg  
7evTdkw=  
=8nTw  
-----END PGP PUBLIC KEY BLOCK-----

The PGP key file can always be found at:  
<https://csirt.baliprov.go.id/RFC2350/publickey-v3.asc>

## 2.9. Team Members

The chief of BALIPROV-CSIRT is the Head of Bali Communication, Information and Statistic Department. The team members include all the staff of Bali Communication, Information and Statistic Department and other Bali Provincial's Offices as Cyber Agents in Bali Provincial Government.

## 2.10. Other information

None



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## 2.11. Notes at BALIPROV-CSIRT

The method that recommended for contacting BALIPROV-CSIRT is via e-mail at [csirt\[at\]baliprov.go.id](mailto:csirt[at]baliprov.go.id) or via phone number (0361) 225859 to Bali Communication, Information and Statistic Department.

## 3. Regarding BALIPROV-CSIRT

### 3.1. Vision

The vision of BALIPROV-CSIRT is to create cyber resilience in Bali Provincial Government that is reliable and professional to actualize Nangun Sat Kerthi Loka Bali toward a New Bali Era.

### 3.2. Mission

The missions of BALIPROV-CSIRT, are:

- a. Coordinates and collaborates on cyber security services on Bali Provincial Government
- b. Build cyber security resources in Bali Provincial Government

### 3.3. Constituents

BALIPROV-CSIRT's constituents are government organizations within Bali Provincial Government.

### 3.4. Sponsorship and Affiliation

BALIPROV-CSIRT FUNDING come from Bali Province Regional Revenue and Expenditure Budget.

### 3.5. Authority

BALIPROV-CSIRT has authority to carry out countermeasures incident, incident mitigation, investigation and analysis of incident impact and recovery process after cybersecurity incident at Bali Provincial Government. BALIPROV-CSIRT carry out the responses and recoveries of constituents requests.

## 4. Policies

### 4.1. Types of Incident and Support Level

Types of incidents that supported by BALIPROV-CSIRT are:

- a. Web Defacement;
- b. Distributed Denial of Service (DDOS);
- c. Malware;
- d. Ransomware.

Support provided by BALIPROV-CSIRT to constituents can be varies depending on the type and impact of the incident.



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## 4.2. Collaboration, Interaction and Disclosure of Information

BALIPROV-CSIRT will collaborate and share information with another CSIRT organization or another cybersecurity organization. All information received by BALIPROV-CSIRT will be kept confidentially.

## 4.3. Communication and Authentication

As regular communication BALIPROV-CSIRT use e-mail address without data encryption (conventional e-mail) and telephone. But if it's contains sensitive/limited or confidential information, BALIPROV-CSIRT will use PGP encryption on e-mail

## 5. Service

### 5.1. Main Service

BALIPROV-CSIRT's main service are:

#### 5.1.1. Cyber Security Warnings

This service is provided by BALIPROV-CSIRT in form of Cyber security warning to the users of the electronic system and statistical information.

#### 5.1.2. Cyber Incident Handling

This service is provided by BALIPROV-CSIRT in the form of coordination, analysis, technical recommendation and on-site assistance in the context of countermeasure and cyber incident recovery.

### 5.2. Additional Services

Additional Services that provided by BALIPROV-CSIRT are:

#### 5.2.1. Electronic System Vulnerability Handling

This service is provided by BALIPROV-CSIRT in the form of coordination, analysis and technical recommendations in order to strengthen (hardening). This service is only valid in the following condition.

- a. The reporter of vulnerability is the user of the electronic system, the vulnerability report cannot service;
- b. The vulnerability management service referred, can also be follow up to vulnerability Assessment activities.

#### 5.2.2. Digital Artifacts Handling

This service is provided by BALIPROV-CSIRT in the form handling artifacts in order to restoring affected electronic system or investigative support. BALIPROV-CSIRT provide related statistical information service.

#### 5.2.3. Security Audits and Assessments

This service is provided by BALIPROV-CSIRT in the form of audits and assessments of the electronic system service.



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#### 5.2.4. Risk Analysis

This service is provided by BALIPROV-CSIRT in the form of a risk analysis of cyber security incidents as well as providing technical recommendation based on the results of the analysis.

#### 5.2.5. Build Cyber Security Awareness and Concern

BALIPROV-CSIRT save and publish various activities doing by bali Communication, Information and Statistic Department in order to develop awareness and concern of cybersecurity.

### 6. Incident Report

Cybersecurity incident reports can be sent to [csirt\[at\]baliprov.go.id](mailto:csirt[at]baliprov.go.id) with attach at lease:

- a. Photo/ scan of ID card
- b. Evidence of the incident such as photos, screenshot or log files found

### 7. Disclaimer

Regarding the handling of malware types depending on the availability of tools that are owned.

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