

RFC 2350 BALIPROV-CSIRT

1. Document's Information

This document contains the description of BALIProv-CSIRT based on RFC 2350 which is the basic information about Baliprov-CSIRT which explains the responsibilities, services provided and how to contact BALIPROV-CSIRT.

1.1. Last Updated Document

The document is 3.0 version that issued on January 23th 2024.

1.2. Distribution Notification List

There is no Distribution notification list for document updates.

1.3. Location to Access this Document

This document is available at :

<https://csirt.baliprov.go.id/RFC2350/rfc2350-id-v3.pdf> (bahasa version)

<https://csirt.baliprov.go.id/RFC2350/rfc2350-en-v3.pdf> (english version)

1.4. The Authenticity of the Document

This document has been signed using PGP Key owned by Bidang Persandian - Dinas Komunikasi, Informatika dan Statistik Provinsi Bali. See section 2.8 for more details.

1.5 Document Identification

Documents' Identity:

Title : RFC 2350 BALIPROV-CSIRT;

Version : 3.0;

Publication date : January 23th 2024;

Expired : This document is valid until the newest document is publish.

2. Data Information/ Contact

2.1. Team's Name

Bali Provincial Computer Security Incident Response Team (CSIRT) or BALIPROV-CSIRT

2.2. Address

Dinas Komunikasi, Informatika dan Statistik Provinsi Bali
D.I. Panjaitan Street No. 7, Renon, Denpasar Bali

2.3. Time Zone

Denpasar (GMT+08:00)

2.4. Phone

(0361) 225859

2.5. Fax

(0361) 227810

2.6. Another Communication Access

None

2.7. Electronic Mail Address

csirt[at]baliprov.go.id

2.8. Public Keys and Encryption Information

Bits : 4.096 bit

ID : BALIPROV-CSIRT <csirt@baliprov.go.id>

Key Fingerprint : A232 BAB5 B91E 3535 BF0F DD8E FF67 E0D1 43B4 9B1E

Blok PGP Public Key :

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=8nTw
-----END PGP PUBLIC KEY BLOCK-----

The PGP key file can always be found at:
<https://csirt.baliprov.go.id/RFC2350/publickey-v3.asc>

2.9. Team Members

The chief of BALIPROV-CSIRT is the Head of Bali Communication, Information and Statistic Department. The team members include all the staff of Bali Communication, Information and Statistic Department and other Bali Provincial's Offices as Cyber Agents in Bali Provincial Government.

2.10. Other information

None

2.11. Notes at BALIPROV-CSIRT

The method that recommended for contacting BALIPROV-CSIRT is via e-mail at [csirt\[at\]baliprov.go.id](mailto:csirt[at]baliprov.go.id) or via phone number (0361) 225859 to Bali Communication, Information and Statistic Department.

3. Regarding BALIPROV-CSIRT

3.1. Vision

The vision of BALIPROV-CSIRT is to create cyber resilience in Bali Provincial Government that is reliable and professional to actualize Nangun Sat Kerthi Loka Bali toward a New Bali Era.

3.2. Mission

The missions of BALIPROV-CSIRT, are:

- a. Coordinates and collaborates on cyber security services on Bali Provincial Government
- b. Build cyber security resources in Bali Provincial Government

3.3. Constituents

BALIPROV-CSIRT's constituents are government organizations within Bali Provincial Government.

3.4. Sponsorship and Affiliation

BALIPROV-CSIRT FUNDING come from Bali Province Regional Revenue and Expenditure Budget.

3.5. Authority

BALIPROV-CSIRT has authority to carry out countermeasures incident, incident mitigation, investigation and analysis of incident impact and recovery process after cybersecurity incident at Bali Provincial Government. BALIPROV-CSIRT carry out the responses and recoveries of constituents requests.

4. Policies

4.1. Types of Incident and Support Level

Types of incidents that supported by BALIPROV-CSIRT are:

- a. Web Defacement;
- b. Distributed Denial of Service (DDOS);
- c. Malware;
- d. Ransomware.

Support provided by BALIPROV-CSIRT to constituents can be varies depending on the type and impact of the incident.

4.2. Collaboration, Interaction and Disclosure of Information

BALIPROV-CSIRT will collaborate and share information with another CSIRT organization or another cybersecurity organization. All information received by BALIPROV-CSIRT will be kept confidentially.

4.3. Communication and Authentication

As regular communication BALIPROV-CSIRT use e-mail address without data encryption (conventional e-mail) and telephone. But if it's contains sensitive/limited or confidential information, BALIPROV-CSIRT will use PGP encryption on e-mail

5. Service

5.1. Main Service

BALIPROV-CSIRT's main service are:

5.1.1. Cyber Security Warnings

This service is provided by BALIPROV-CSIRT in form of Cyber security warning to the users of the electronic system and statistical information.

5.1.2. Cyber Incident Handling

This service is provided by BALIPROV-CSIRT in the form of coordination, analysis, technical recommendation and on-site assistance in the context of countermeasure and cyber incident recovery.

5.2. Additional Services

Additional Services that provided by BALIPROV-CSIRT are:

5.2.1. Electronic System Vulnerability Handling

This service is provided by BALIPROV-CSIRT in the form of coordination, analysis and technical recommendations in order to strengthen (hardening). This service is only valid in the following condition.

- a. The reporter of vulnerability is the user of the electronic system, the vulnerability report cannot service;
- b. The vulnerability management service referred, can also be follow up to vulnerability Assessment activities.

5.2.2. Digital Artifacts Handling

This service is provided by BALIPROV-CSIRT in the form handling artifacts in order to restoring affected electronic system or investigative support. BALIPROV-CSIRT provide related statistical information service.

5.2.3. Security Audits and Assessments

This service is provided by BALIPROV-CSIRT in the form of audits and assessments of the electronic system service.

5.2.4. Risk Analysis

This service is provided by BALIPROV-CSIRT in the form of a risk analysis of cyber security incidents as well as providing technical recommendation based on the results of the analysis.

5.2.5. Build Cyber Security Awareness and Concern

BALIPROV-CSIRT save and publish various activities doing by bali Communication, Information and Statistic Department in order to develop awareness and concern of cybersecurity.

6. Incident Report

Cybersecurity incident reports can be sent to [csirt\[at\]baliprov.go.id](mailto:csirt[at]baliprov.go.id) with attach at lease:

- a. Photo/ scan of ID card
- b. Evidence of the incident such as photos, screenshot or log files found

7. Disclaimer

Regarding the handling of malware types depending on the availability of tools that are owned.